

## **Celsa Manufacturing (UK) Ltd**

### **Quality Policy**

**It is the Policy of Celsa Manufacturing (UK) Ltd, to enhance Customer satisfaction, and to meet customer expectations in all aspects of quality and service. We will achieve this by:**

- 1) Ensuring that we meet the specified requirements of internal and external customers at all times.**
- 2) Ensuring that we meet all the specified requirements of the standards, regulatory and legal requirements to which we work, for both our products and our quality management system.**
- 3) Regularly monitoring the performance of our products, our service, and our quality management system.**
- 4) Ensuring continual improvement of our products, our service, and our quality management system. This will be achieved by:**
  - A periodic management review**
  - Establishing quality objectives at appropriate levels throughout the organization**
  - Ensuring the provision of appropriate human and infrastructure resources, and a suitable working environment.**
  - Involving the whole workforce in seeking to improve the quality of the product or service they provide.**
- 5) Ensuring good communication with our customers and our suppliers, to ensure customer requirements are fully met.**

**This policy has my full commitment, and that of the management team. It is to be communicated and understood throughout the organization. The policy is implemented through the quality management system, the requirements of which are to be adhered to at all times throughout the organisation.**

**Luis Sanz Villares**  
**General Manager**

